

## **JOB POSTING**

### **COMMUNITY HEALTH & WELLNESS WORKER**

**Job Title:** COMMUNITY HEALTH & WELLNESS WORKER

**Annual Salary:** \$23.97 - \$26.43 per hour

**Status:** 1.0 FTE

**Location:** EFry Health Services Society, Surrey

**Posting #:** 23-015

**Schedule:** Monday – Friday

**Start Date:** January 2024

#### **ABOUT EFRY HEALTH SERVICES SOCIETY:**

The EFry Health Centre was established to provide marginalized women and children with continuous healthcare and essential support services, aiming to help them build stable and secure lives. Many of the center's patients live in severe poverty and face complex physical and mental health challenges that often go unaddressed due to limited access to healthcare beyond emergencies and inability to afford basic medications and treatments.

The health center offers a comprehensive and integrated approach to healthcare, tailored to the specific needs of vulnerable women and children. It provides holistic, gender-sensitive, trauma-informed, and culturally safe healthcare services, along with easy access to various programs, including shelter support, substance use recovery, job training, healthy child development, and more, all offered by EFry.

Patients at the EFry Health Centre experience care in a respectful and judgment-free environment, thanks to its collaborative team-based approach that ensures seamless and positive experiences.

To support marginalized women and children in building stable lives and a healthy future, the health center employs an innovative approach, offering team-based primary care, mental wellness support, medical exercise, physiotherapy, occupational therapy, nutrition, dentistry from UBC Faculty of Dentistry, and other healthcare services, all available under one roof. Additionally, patients seeking help in other aspects of stable living can access the programs and services provided by the Elizabeth Fry Society of Greater Vancouver (EFry) and connect with other community-based support systems.

**The EFry Health Services Society is currently seeking a Community Health and Wellness Worker (CHWW) (1.0 FTE).** Community Health and Wellness Workers in an integrated primary care clinic serving deeply poor, marginalized women, and children play a crucial role in ensuring comprehensive and accessible healthcare services. They act as a bridge between the community and the healthcare system, engaging in various key aspects of their role:

- **Outreach and Community Engagement:** They actively engage with the local community, identifying healthcare needs and social determinants of health affecting marginalized women and children.

- Health Education and Promotion: Providing tailored health education and promotion programs to empower the community with preventive care and disease management knowledge.
- Healthcare Navigation: Assisting in navigating the complex healthcare system, scheduling appointments, and ensuring access to necessary resources.
- Social Support: Offering emotional and social support to those facing challenges like poverty and domestic violence, promoting well-being and healthcare uptake.
- Advocacy: Advocating for the needs and rights of marginalized women and children to healthcare providers and policymakers.
- Screening and Referrals: Conducting health screenings and referring individuals to appropriate healthcare services for further evaluation and treatment.
- Cultural Competency: Bridging cultural norms and medical practices to provide culturally sensitive care.
- Health Data Collection and Reporting: Collecting community health data and reporting disparities and challenges to improve clinic services.
- Preventive Care Initiatives: Collaborating with healthcare professionals to implement preventive care programs.
- Continuity of Care: Maintaining ongoing patient relationships to ensure better health outcomes.

Overall, Community Health and Wellness Workers play a vital role in enhancing the health and well-being of deeply poor, marginalized women, and children by addressing their unique healthcare needs and advocating for health equity and social justice within the healthcare system.

**QUALIFICATIONS:**

- Grade 12, plus a Home Support/Resident Care Aide certificate, or an equivalent combination of education, training and experience.
- Valid BC Driver's License and access to a personal vehicle for business-related purposes.
- Two years of recent related community health and wellness worker experience

**SKILLS AND ABILITIES:**

- Knowledge of medical terminology.
- Ability to establish and maintain rapport with clients, referral sources and clinical teams.
- Demonstrated ability to communicate effectively both verbally and in writing.
- Demonstrated ability to support others effectively.
- Demonstrated ability to exercise sound judgment.
- Demonstrated ability to organize work and establish workload priorities.
- Demonstrated ability to take initiative.
- Demonstrated ability to observe and recognize changes in clients
- Demonstrated ability to work independently and also in collaboration with others.
- Ability to operate related equipment and applicable computer software at a basic level, including Word, Excel, and Outlook.
- Physical ability to perform the duties of the position.

EFry Health Centre is an equity-seeking organization. Applications are encouraged from qualified women, Indigenous, Black, People of Colour, LGBTQ2S+ individuals, people with disabilities and other marginalized groups.



Interested candidates must submit a cover letter and resume to [hr@EFryHealth.ca](mailto:hr@EFryHealth.ca) with the **subject line 23-015**. The position will remain open until filled.

To view all positions at the Elizabeth Fry Health Centre, please visit [www.EFryHealth.ca](http://www.EFryHealth.ca). A comprehensive job description will be provided to shortlisted candidates.

**We thank all applicants for their interest in this opportunity; however, only those selected for an interview will be contacted.**